

# GTTP

THE GLOBAL TRAVEL & TOURISM PARTNERSHIP  
A BUSINESS AND EDUCATION ALLIANCE

## INSIDE TRACK-TOURISM EDUCATION

News from Hong Kong

### Neih hou from Hong Kong

Today's students are tomorrow's business leaders. Student internship experiences are crucial for preparing students for the challenges they will face at work. By working with colleagues in a real-office environment, students sharpen their skills in communicating with people, dealing with daily routine, attending various meetings, chasing for the deadline of ad-hoc events in a real commercial environment.

After the completion of work, students can take the lessons learned back into the classroom, where their experiences can be related to their study and most importantly, inspire them for future career development.

GTTP has proactively supported talent development in the tourism and hospitality industry. As introduced by the ex-Executive Director of GTTP Global (Dr Nancy Needham), Ms Renee Wu, Talent Acquisition Lead, APAC of Travelport has been linked up with Dr Chammy Lau, the Director of GTTP Hong Kong for exploring the student internship opportunity. After a meeting with the representatives of Travelport, GTTP and local teacher in Hong Kong have successfully set up a student internship program.



Photo with Renee Wu, Talent Acquisition Lead, APAC, Travelport (left 3), Sophia Yu Travelport, (left 1), Chammy Lau, GTTP Hong Kong (left 2) and local teacher (right 1)



Photo with Sophia Yu, Talent Acquisition Specialist, APAC, Travelport (Left 5), Margaret Kwok, Cyberport Le Méridien Hotel (right 4), Chammy Lau, GTTP Hong Kong (right 5) and students of GTTP HK in an industry appreciation gathering.

amadeus



GLOBAL BUSINESS TRAVEL

CARLSON FAMILY FOUNDATION

CWT

onata



Marriott  
INTERNATIONAL

Travelport  
Redefining travel commerce





In summer 2019, Ms Christine Fung, an 18-year-old girl, who was studying in an Associate Degree program in Tourism Management, attended a competitive formal job interview and thereby was chosen by Travelport in Hong Kong as an internship trainee.

The program was initially designed for 3-month full-time training only; however, due to Christine's outstanding work performance, she was extended to work till early 2020. If COVID hadn't have happened in 2020, she would have been able to continue with this work.

Christine has gained ample work experience in Travelport. She has been assigned to work in the sales and marketing department and under the direct supervision of Mr Eric Chan, the General Manager of Agency Sales.

Just to name a few, her job duties include:

- Conduct research for the Cruise industry and B2B market development
- Generate monthly performance reports
- Data management and file/document maintenance for sales and marketing team
- Support general office duties such as emails/telephone enquires



Christine Fung photo with Eric Lau, General Manager-Agency Commerce, Greater China, Travelport

amadeus



GLOBAL BUSINESS TRAVEL



CARLSON FAMILY FOUNDATION



onata



Marriott  
INTERNATIONAL

Travelport  
Redefining travel commerce



In addition to the above routine office duties, Christine has been assigned for some project-based work. For example, she supported an event named 'Travelport LIVE APAC – Shanghai'. She was responsible for handling event delegates' hotel bookings and meals preferences for the conference held in Shanghai. She was also required to prepare conference leaflets, daily handouts, a Shanghai travel guide and all necessary secretarial supports for delegates.

Christine is able to deal with colleagues with various cultural backgrounds and she appreciated the internship experience gained during 2019 and 2020. She is now pursuing her Bachelor degree at Polytechnic University, major in Tourism and Event Management. I believe she will have a committed future in the tourism and hospitality industry.



Farewell gathering with Christine Fung (left 1, first row) after her completion of internship/part-time job in Travelport in early 2020.

amadeus



GLOBAL BUSINESS TRAVEL


  
CARLSON FAMILY FOUNDATION

CWT

onata


  
KDS  
simple. mobile. smart


  
Marriott  
INTERNATIONAL


  
Travelport  
Redefining travel commerce




## NOW LET'S HEAR FROM ANNE:

Comment:

amadeus



GLOBAL BUSINESS TRAVEL



CARLSON FAMILY FOUNDATION

CWT

onata



Marriott  
INTERNATIONAL

Travelport  
Redefining travel commerce

